



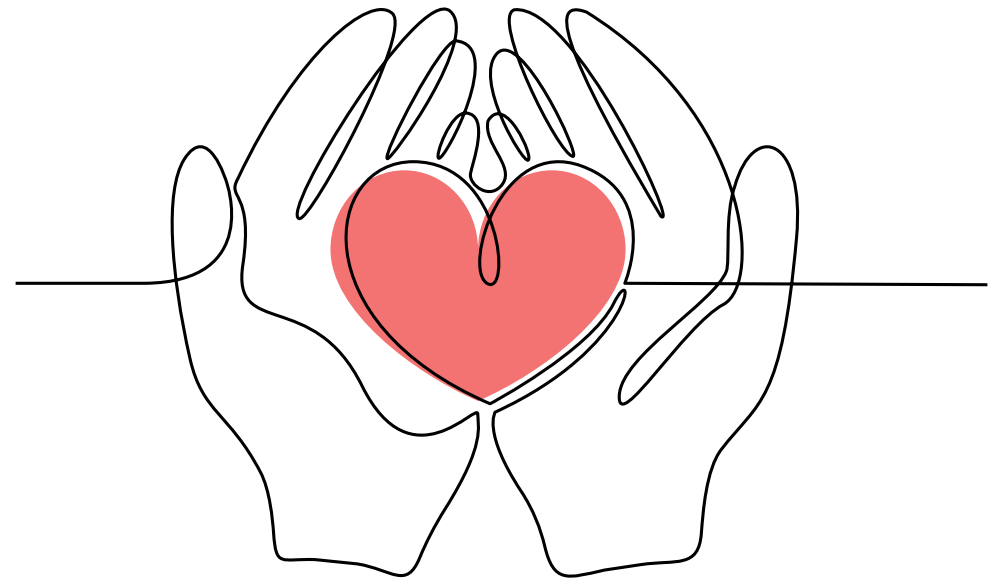
# WHAT RIGHTS DO I HAVE IF I AM A VICTIM OF TRAFFICKING IN HUMAN BEINGS?

## Comprehensive assistance service (SAVTEH)

The Service of Assistance to Victims of Human Trafficking (Savteh) is a service that offers multidisciplinary care related to protection, information, guidance, advisory and recovery. Throughout the process of identification and obtention of the benefit of the reflection period and the corresponding social benefits, you are accompanied by a reference person.

## Victim of gender or domestic violence

If, in addition to being a victim of human trafficking, you are also a victim of gender or domestic violence, you can contact the Service of Assistance for Victims of Gender Violence (SAVVG) or the Service of Assistance for Victims of Domestic and Family Violence (SAVVDF), respectively, of the ministry in charge of equality and social affairs, where you will receive attention and more information about your specific rights.



### For more information:

Service of Assistance to Victims of Human Trafficking (SAVTEH)  
Av. Príncep Benlloch, 30, 2nd  
Edifici Clara Rabassa  
AD500 Andorra la Vella

Tel. 825 252  
Tel. hotline: 181 (toll free)  
igualtat@govern.ad



Govern d'Andorra

## Identification

Victims of human trafficking are formally identified by the Police. This identification is carried out by specially trained professional teams, who follow previously agreed identification procedures and criteria.

## Recovery and reflection period

You are entitled to a three-month period (extendable for another three-month period) of recovery and reflection, if you are a foreigner in an irregular administrative situation.

## Residence permit

When the reflection period expires, if you want it and meet the established criteria, you have the possibility of obtaining a renewable residence permit.

## Assistance

You are entitled to all benefits, both you and your children, provided that you have been granted a reflection and recovery period, and especially to the following assistance resources:

- Access to appropriate and safe accommodation.
- Medical assistance.
- Psychological assistance.
- Health coverage with the right to reimbursement of 100% of the expenses incurred.
- Social care and coverage of basic needs (food, personal hygiene, housing and clothing).
- Counseling and information.
- Access to the system of education grants, in the case of minors in age of compulsory education.
- Arrangements for access to the labor market, professional training and education.
- Translation and interpretation services.

The granting of these benefits is not conditional on the willingness to testify in criminal proceedings against the traffickers.

## Legal assistance

You have the right to free legal representation and assistance, regardless of your nationality or immigration status, in judicial proceedings related directly or indirectly to your status as a victim. You also have the right to take legal actions through criminal and civil proceeding. You may file a civil claim for the harm and damages suffered as a victim of human trafficking. This may be done as a part of criminal proceeding or separately in civil proceedings.

## Compensation

You have the right to compensation, including reparation for the harm suffered and compensation for both material and moral damages.

## Principle of Non-Punishment

As a victim of human trafficking, you shall not be held criminally liable for offenses committed during your exploitation where your involvement was a direct consequence of the violence, intimidation, deception, or abuse to which you were subjected

## Protection of privacy and identity

Your personal data must not be made public and may only be stored for specific legal purposes. The use of the data must not allow in any way to identify you.

## Protection during and after the investigation and criminal proceedings

You have the right to protection from potential retaliatory or intimidatory actions during and after investigations and legal proceedings, if appropriate. This protection may include physical protection.

## Repatriation and return

You have the right to request assisted return to your country of origin, or to travel to another country that you request and that offers you security and support, as well as payment of expenses incurred.

## Minors

In addition to the above-mentioned rights that apply to all victims of human trafficking, children and adolescents benefit from the following special protection measures:

- Assignment of a legal representative to unaccompanied minors to represent them and act in the best interests of the child.
- Immediate provision of assistance, support and protection.
- If unaccompanied and until a permanent solution is found, shelter measures appropriate to the needs of the child or adolescent are applied. It is also necessary to take appropriate measures to establish the identity, nationality or place of origin, as well as to take steps to locate his or her family.
- Adoption of additional protective measures during interviews and examinations carried out during investigations and judicial proceedings.
- Before any repatriation is carried out, the risks and safety are assessed, and will only be carried out if it is in the best interest of the child. It is also necessary that a person is available in the country of origin to take care of the child or adolescent.